

## **The Advice Exchange Privacy Statement**

We take the protection of your personal information very seriously. Our full privacy policy is available at [www.theadviceexchange.com.au](http://www.theadviceexchange.com.au) and covers:

- how you can access the personal information;
- how you may complain about a breach of your privacy; and
- how we collect, hold, use and disclose your personal information in more detail.

We collect personal information, including sensitive information i.e. health information, from you to provide you with our advice and services.

The Advice Exchange is also required, in accordance with the Anti-Money Laundering and Counter-Terrorism Financing Act (AML/CTF Act) and its corresponding rules and regulations, to implement certain client identification processes.

We may be required to obtain information about you when providing financial services to you, to meet our legal obligations. We have certain reporting obligations under the AML/CTF Act where information obtained from or about you may be provided to external third parties and regulators in accordance with the requirements imposed on us.

If you do not provide all the information we request, we may not be able to provide an advice, products or services.

Where you have provided information about another individual, you must make them aware of that fact and the contents of this Privacy Statement.

We are not likely to disclose your information to organisations overseas. However, we may store your information in cloud or other types of networked or electronic storage.

As electronic or networked storage can be accessed from various countries via an internet connection, it's not always practicable to know in which country your information may be held.

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